

Christopher M Mospaw, CSPO, CSM

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Overview

- Certified Scrum Product Owner / Certified Scrum Master with deep development and technical experience
- Excellent technical writing and documentation skills; a dynamic public speaker
- Senior-level full-stack LAMP developer and software architect with more than 20 years of experience, 15+ at a high level; enjoy providing leadership and mentoring.

Expertise with: Scrum, Agile, TargetProcess, LeanKit, PHP and advanced OO, MySQL, WordPress development (plugins and themes), Git, MVC, database design, JSON, RESTful services, PHPUnit

Intermediate with: SAFe, HTML, CSS, Ajax, React, Laravel, phpMyAdmin, Vagrant, bash Sublime Text, Visual Studio Code, Holacracy

Administration experience: Linux (Mint, Ubuntu), Apache server, MySQL, Windows 7 10 11, MacOS, virtualization

Major Career Accomplishments

Product Ownership / Management and Software Development

- First product owner of two independent teams working in the same circle, able to get huge backlog organized and fostering company-wide stakeholder-developer communications, streamlining the development process, and providing a better sense of priority while emphasizing client needs.
- Developed communication framework to encompass entire project life cycle from initial planning through release, and into maintenance. Stakeholder preferences and needs were taken into consideration, resulting in much smoother workflow with better understanding of project status.
- Helped with on-boarding and training of junior and mid-level developers, establishing and enforcing best practices and coding standards.
- Directed implementation of an agile-based workflow for teams on three different but related projects. No organized workflow existed previously; new workflow showed improved development cycle times.
- Lead developer on several large internal projects that developed new customer-facing store features, internal tools that saved time for the sales department.
- Learned Holocratic practices. Asked to lead meetings and direct other functions. Served as Rep Link.
- Led the move from working live on production servers to established version control, development, and staging environments, deployment procedures and setting up other best practices.
- Development of numerous WordPress plugins and large site projects as lead developer with a primary focus on back-end and architecture.
- Initial sole developer of a JavaScript application that receives translations from an API and enables any site to serve a video of its content as sign language.
- Wrote system (WP-FASE) to parse code in an arbitrary folders of code and find all instances of WordPress action hooks and filters with output in various formats.
- Wrote automated test suites in PHPUnit / Selenium to verify sites and specific pages / services were functioning as well as notification systems when tests failed.
- Designed architecture and implemented a fully-automated vendor feed system, including database design and optimization, which processes and updates over 2 million SKUs a day.
- Wrote a fully custom CMS in CodeIgniter framework for a client website with over 8,000 members, freeing up paid employees and volunteers.
- Designed, developed, and wrote a fully-customizable image processing queue system that scales effortlessly onto multiple servers, eliminating the need to rely on vendors to serve image files.

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System Administration

- Supervised the build-out and movement of all data and phone infrastructure to a new 20,000 sq. ft. facility from 5,000 sq. ft. facility. More than 13 miles of CAT6 were installed in-house, saving more than \$50,000 in outside fees.
- Maintained full operational capabilities during building move, relocating over a weekend, with no interruption in service. Project was on time and under budget.
- Designed network architecture with an emphasis on speed and efficiency, saving more than \$25,000 in consulting and other fees by using in-house resources and direct purchasing.
- Support and training to document server layout and operations.
- Wrote coding standards for a 20-person development team, lead implementation and enforcement of standards. Resulted in more robust code from the entire team and quicker development.
- Designed, produced, and shipped CD-ROMs and guide booklets for 1,500+ customers in under a week.
- Wrote user manuals and guides on computer policies, procedures, and software use.

Design and Production

- Initiated changes in incoming document workflow. Implemented a file tracking system, replacing an error-prone paper tracking system, increasing efficiency of typesetting department.
- Automated manual file processing duties, maximizing employee efficiency and reducing errors
- Updated weekly local newspaper workflow from manual paste-up to a digital-based system

Experience

- **Technical Product Manager / Scrum Master**, *Pagely*, Phoenix, AZ remote (Oct 2021 – Present)
- *Wowza Media Systems*, Golden, CO (Jan 2016 – Oct 2021)
 - **Product Owner**, Apr 2019 – Oct 2021
 - **Web Technologist / Sr. Developer**, Jan 2016 – Apr 2019
- **Sr. Lead Developer, Sr. Lead Developer**, *Crowd Favorite*, Denver, CO (May 2012 – Dec 2015)
- **Sr. Software Architect, QA Manager**, *CPAlead/MONETIZEdigital*, Las Vegas, NV (Nov 2009 – May 2012)
- **Sr. Programmer/Division Manager**, *BOOMj.COM / BEYOND COMMERCE*, Henderson, NV (Mar 2008 – Nov 2009)
- **Sr. Web Developer** (telecommute), *Genacom*, Napa, CA (July 2006 – Mar 2008)
- **Owner**, *Chris Mospaw Design & Consulting*, Henderson, NV (Dec 2005 – May 2012)
- **Webmaster/Marketing Director**, *Sobel Westex*, Las Vegas, NV (Sep – Dec 2005)
- **System Admin, Webmaster**, *American Management Services, Inc.*, Orlando, FL (Jul 2004 – Aug 2005)
- *Diocesan Publications*, Orlando, FL (Jun 1998 – Jul 2004)
 - **Webmaster and Computer System Administrator**, 2000 – Jul 2004
 - **Training and Technical Support Specialist**, 1999 – Jul 2004
 - **Typesetter and Designer**, Jun 1998 – 2002

Education & Certifications

Certified Scrum Master – Scrum Alliance, Aug 2021

Certified Scrum Product Owner – Scrum Alliance, Dec 2019

State University of New York at Buffalo, Buffalo, NY

- Completed coursework in computer science, programming, computer animation, and graphic arts

