Christopher M Mospaw, CSPO, CSM

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Overview

- Certified Scrum Product Owner and Certified ScrumMaster with deep development and technical experience
- Excellent verbal communication, technical writing, and documentation skills; a dynamic public speaker; enjoy providing leadership and mentoring.
- Former senior-level full-stack LAMP developer and software architect with more than 20 years of experience

Expertise with: Scrum, Agile, Jira, Confluence, Miro, PMO, Standup, Retrospectives, Dependency Management, software architecture, MySQL, Git, JSON, RESTful services

Intermediate with: Holacracy, HTML, CSS, Ajax, Docker, containerization, Vagrant, PHP and advanced OO, MVC, database design, Visual Studio Code, WordPress development (plugins and themes)

Administration experience: Linux (Mint, Ubuntu), Apache server, MySQL, Windows 10, 11, MacOS, virtualization

Major Career Accomplishments

Product / Project Ownership and Management

- Set up a Dependency Management system for software development that encompassed team work within a division, but also was able to track work being done by and for teams outside the division without unnecessary involvement in the process.
- As part of a PMO, spearheaded a program to write and update Program Documents, including Program Plans and Program Overviews for a Unified Control Plane project involving five different products and development teams.
- Worked with stakeholders, management, and developers to revamp organizational Scrum practices that were out of date, inflexible, and ineffective. Developed a better ceremony cadence, and was able to reduce weekly meeting time for thirty people by over an hour each. Organized wider retrospectives to facilitate more communication between teams and to break down silos.
- First product owner in an eight-year company history of two independent teams working in the same circle, able to get huge backlog organized foster company-wide stakeholder / developer communications, streamlined the development process, and providing a better sense of priority while emphasizing client needs.
- Developed communication framework to encompass entire project life cycle from initial planning through release, and into maintenance. Stakeholder preferences and needs were taken into consideration, resulting in much smoother workflow with better understanding of project status.
- Assisted on-boarding and training junior and mid-level developers, establishing and enforcing best practices and coding standards.
- Directed implementation of an Agile-based workflow for teams on three different but related projects. No organized workflow existed previously; new workflow showed vastly improved development cycle times.
- Learned and adopted Holacratic practices. Lead meetings, directed other ceremonies. Served as "Rep Link".

Software Development, Architecture, and Leadership

- Development of numerous WordPress plugins and large site projects as lead developer with a primary focus on back-end and architecture.
- Wrote automated test suites in PHPUnit / Selenium to verify sites and specific pages / services were functioning as well as notification systems when tests failed.
- Designed architecture and implemented a fully-automated vendor feed system to populate store inventory, including database design and optimization. System processed and updated over 2 million SKUs daily.
- Lead developer on several large internal projects that developed new customer-facing store features, internal tools that saved time for the sales department.

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System Administration

- Designed network architecture with an emphasis on speed and efficiency, saving more than $25,000 in consulting and other fees by using in-house resources and direct purchasing.
- Support and training to document server layout and operations.
- Wrote coding standards for a 20-person development team, lead implementation and enforcement of standards. Resulted in more robust code from the entire team and quicker development.
- Wrote user manuals and guides on computer policies, procedures, and software use.
- Supervised the build-out and movement of all data and phone infrastructure to a new 20,000 sq. ft. facility from 5,000 sq. ft. facility. More than 13 miles of CAT6 were installed in-house, saving more than $50,000 in outside fees.
- Maintained full operational capabilities during building move, relocating over a weekend, with no interruption in service. Project was on time and under budget.

Experience

- *GoDaddy / Pagely,* Remote – Phoenix AZ based (Oct 2021 – Apr 2024)
  - Technical Program Manager IV, Mar 2022 – Apr 2024
  - Sr. Technical Project Manager III / Scrum Master, Oct 2021 – Mar 2022
- *Wowza Media Systems,* Remote & Golden, CO (Jan 2016 – Oct 2021)
  - Product Owner, Apr 2019 – Oct 2021
  - Web Technologist / Sr. Developer, Jan 2016 – Apr 2019
- *Crowd Favorite,* Denver, CO (May 2012 – Dec 2015)
  - Sr. Lead Developer
- *CPAlead / MONETIZEdigital,* Las Vegas, NV (Nov 2009 – May 2012)
  - Sr. Software Architect & QA Manager
- *BOOMj.COM / BEYOND COMMERCE,* Henderson, NV (Mar 2008 – Nov 2009)
  - Sr. Programmer / Division Manager
- *Genacom,* Remote – Napa, CA based (July 2006 – March 2008)
  - Sr. Web Developer

Certifications and Education

Certified Scrum Master

Scrum Alliance, Aug 2021

Certified Scrum Product Owner

Scrum Alliance, Dec 2019

State University of New York at Buffalo, Buffalo, NY

Completed coursework in computer science, programming, computer animation, and graphic arts